

1. Environmental Policy

1.1. Introduction

NSCM's Environmental Policy is supported by an Environmental Plan that promotes responsible use of natural resources and reduces the organisation's environmental impact. NSCM is committed to reducing electricity, gas, and water consumption across all properties. Where NSCM is responsible for procuring utilities, we will prioritise environmentally responsible suppliers and services.

1.2. NSCM Commitments

Where appropriate and possible, provide environmental information and raise awareness of environmental issues to YP/A. In addition, we include relevant information in the YP/A guide. NSCM staff will use signs and notices with YP/A as reminders and include information and tips in the YP/A guide.

Making use of a range of natural and man-made resources - NSCM appreciates the environmental benefits of reducing the consumption of these resources and encourages its staff working with YP/A to promote alternative options and make use of recycling initiatives wherever they are available and are practical. As a geographically diverse organisation we will look at ways of organising our business and the ways we operate to reduce our emissions impact on the environment.

By exercising proper control over its activities, NSCM will promote use of sustainable resources and discourage practices that are wasteful or damage the environment. NSCM staff are already involved in guiding and advising on 'greening' matters to the YP/A with whom we work to support our 'Environmental Policy and Procedures'.

NSCM recognises the importance of 'modelling' behaviour. As such, all staff will be required to demonstrate efficient use of resources. Project and activity planning will be required to consider environmental impact. Encouraging YP/A commitment to reducing the environmental impact will be critical to achieving any reduction in energy use.

In recognition of wider environmental impact, NSCM will encourage YP/A and staff to use safe sustainable travel to and from their accommodation. We will encourage more YP/A and staff to walk and cycle to the property.

1.3. NSCM Method Statement

Objective	Method Statement
Reduce carbon dioxide (CO ₂) emissions	Support YP/A to choose green energy suppliers where possible. Encourage energy-efficient home practices such as insulation, reducing thermostat settings, and wearing additional layers. Ensure NSCM purchases energy-efficient white goods (e.g., washing machines, kettles).

Reduce energy use	Promote energy-efficient lighting and appliances. Staff model good practice such as turning off lights, avoiding standby mode, and running full washing loads. Ensure all properties have valid Energy Performance Certificates and meet energy-efficiency expectations.
Increase the development and use of renewable energy	Where NSCM procures utilities, prioritise green or renewable energy suppliers.
Reduce transport emissions	Encourage YP/A to walk, cycle, or use public transport for daily activities. Staff are encouraged to walk, cycle, or car-share when visiting properties where practical.
Reduce waste and increase reuse and recycling	Staff model recycling and support YP/A to reduce waste, choose reusable products, and minimise single-use plastics. Promote recycling schemes available locally.
Use water efficiently, and sustainably manage the water environment (including flood risk management, taking into account projected impacts of climate change)	Promote water-saving behaviours such as shorter showers, not overfilling kettles, and using water-saving devices. Support YP/A to understand the environmental impact of water use.
Use materials efficiently and procure materials and services from sustainable sources	Encourage YP/A to buy locally sourced products where possible. NSCM prioritises sustainable suppliers when purchasing goods or services.
Prevent pollution of land, water, and air	Educate YP/A on the environmental impact of smoking, littering, and improper waste disposal. Reinforce the principles of “reduce, reuse, recycle”.
Protect and enhance biodiversity	Not applicable within the scope of NSCM’s supported accommodation services, but staff will encourage respect for local green spaces and wildlife.